

## TABLE OF STRATEGIC APPROACHES USED BY VARIOUS ACCESS TO JUSTICE COMMISSIONS

Increase Access to the Courts and Other Means to Resolve Problems				
Description of strategy	Type	Comments	State	Website or location
<i>Self-Represented litigants</i>				
New Mexico – 50 page Report of the Self-Represented Working Group to the Supreme Court of New Mexico	Report and recommendations	Excellent analysis of the growth in the number and percentage self-represented litigants, the significant cost to the courts and society, with recommendations for how to respond. Includes a section on increasing limited task (“unbundled”) services	NM	<a href="http://www.nmbar.org/Attorneys/ATJ/2007ReportoftheSelfRepresentedWorkingGroup.pdf">http://www.nmbar.org/Attorneys/ATJ/2007ReportoftheSelfRepresentedWorkingGroup.pdf</a>
Report of the Self-Represented Working Group accepted by the Supreme Court and authorization for the Commission to pursue the recommendations	Study and recommendations		NM	<a href="http://www.nmbar.org/Attorneys/ATJ/2007SupCtOrder.pdf">http://www.nmbar.org/Attorneys/ATJ/2007SupCtOrder.pdf</a>
Adopted a “Plan for Integrated Pro Se Services” (2010)  <a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Washington%20State%20Plan%20for%20Integrated%20Pro%20Se%20Services%20-%202010.ashx">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Washington%20State%20Plan%20for%20Integrated%20Pro%20Se%20Services%20-%202010.ashx</a>	Study and recommendations	Administrative office of the Courts, Office of Administrative Hearings	WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>

<b>Increase Access to the Courts and Other Means to Resolve Problems</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Prepared a 43 page report on “Addressing the Needs of Self-Represented Litigants in Alabama State Courts”	Study and recommendations		AL	<a href="http://alabamaatj.org/wp-content/uploads/2013/08/Alabama-Final-Report-SRL-Services.pdf">http://alabamaatj.org/wp-content/uploads/2013/08/Alabama-Final-Report-SRL-Services.pdf</a>
Seeking to have the Code of Judicial Conduct amended with regard to interaction with self-represented litigants	Review proposed rule		MA	<a href="http://www.massaccessjustice.org/resources/Strats%20G%20for%202013.June%208.doc">http://www.massaccessjustice.org/resources/Strats%20G%20for%202013.June%208.doc</a>
Advocacy to change the Code of Judicial Conduct to permit “reasonable accommodations” by judges to meet the needs of self-represented litigants	Direct advocacy	Adopted in NM	MD NM	<a href="http://www.nmbar.org/Attorneys/A/TJ/2007SupCtOrder.pdf">http://www.nmbar.org/Attorneys/A/TJ/2007SupCtOrder.pdf</a>  <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a>  <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>
Sought and obtained Supreme Court adoption of Rule 23-113 that defines the role of court staff that work with self-represented litigants – (adopted 2008)	Proposed rule	Adopted	NM	<a href="http://www.nmbar.org/Attorneys/A/TJ/2007SupCtOrder.pdf">http://www.nmbar.org/Attorneys/A/TJ/2007SupCtOrder.pdf</a>
Support change in legislation and court rules that would streamline advocacy and problem solving for self-represented litigants in substantive areas such as family and housing	Direct advocacy		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Series of court rules adopted in Tennessee related to: Retired attorneys doing pro bono; addressing self-represented litigants’ needs (unsworn declarations in lieu of affidavits, process to approve forms); criminal pleading (impact on immigration); pro bono reporting; non-English-speaking litigants; easing limited scope representation of otherwise self-represented litigants; plain language forms for uncontested divorces	Proposed rules	Adopted	TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>

<b>Increase Access to the Courts and Other Means to Resolve Problems</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Obtained adoption by the Supreme Court of "Uniform Free Process for Civil Cases"	Proposed rule	I could not find this rule on the NM Supreme Court's website, but presume it pertains to fee waivers for indigent litigants.	NM	<a href="http://www.nmbar.org/Attorneys/AJT/2007SupCtOrder.pdf">http://www.nmbar.org/Attorneys/AJT/2007SupCtOrder.pdf</a>
Support funding and staffing of court sponsored self-help centers	Direct advocacy		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Advocacy to create a Division of Self-Represented Litigants Services within the judicial branch	Direct advocacy		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>
Along with the District Court established a statewide self-help center; Created a capacity for online chat and phone-based services	Create program	Joint project with the District Court	MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf</a>
Published guide to self-representation for self-represented litigants/rights in expungement/PowerPoint, podcasts & videos	Media	Co-published with the Office of Communications and Public Affairs, state judiciary	MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf</a>
Project to educate librarians about access to justice resources for self-represented litigants	Education		CA	<a href="http://board.calbar.ca.gov/docs/agendaItem/Public/agendaitem1000009373.pdf">http://board.calbar.ca.gov/docs/agendaItem/Public/agendaitem1000009373.pdf</a>

<b>Increase Access to the Courts and Other Means to Resolve Problems</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Offered a one-day course for court staff building on the materials published by the Commission in 2010 entitled, "What Can I Do to Help You? A Guide for Court Staff: How to Distinguish Legal Information from Legal Advice to Better Service the Public." <a href="http://www.mdcourts.gov/mdatjc/whatcanidotohelpyou.html">http://www.mdcourts.gov/mdatjc/whatcanidotohelpyou.html</a>	Media/forum	Co-sponsored with the Administrative office of the Courts, State Department of Human Resources Video by Office of Communication & Public Affairs;	MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>
Planned and hosted a full-day retreat for Court leadership teams, including administrative judges, chief clerks and court administrators from all courts. Included sessions on self-help centers, limited scope representation, civil right to counsel, language access and legal information & advice	Forum	Co-hosted with the Administrative Office of the Courts, Court Research & Development Department.	MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>
Creation of a pro se handbook for judges	Media		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
Conducted survey of judges regarding self-represented litigants	Study		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
Survey of circuit judges regarding challenges with self-represented litigants	Study		AR	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a>
Work with a Special Advisor, who works with Trial Court Judges to establish a model courthouse information center for self-represented litigants	Collaborate/initiative		MA	<a href="http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc</a>

Increase Access to the Courts and Other Means to Resolve Problems				
Description of strategy	Type	Comments	State	Website or location
Engaged in an active campaign to back up strategies for supporting self-represented litigants, including publication of proposed forms	Direct advocacy	Publication of proposed family law forms for self-represented litigants created significant controversy in Texas, because of the strong reaction of the Family Law Bar, who attacked both the Supreme Court and legal aid.	TX	<a href="http://www.texasati.org/SRL">http://www.texasati.org/SRL</a>
Physical, Geographic, Cultural, Linguistic and Other Barriers				
Published a Report and Recommendations on Language Barriers to Justice in California	Report and Recommendations		CA	<a href="http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2005_Language-Barriers_Executive-Summary.7.2.12.pdf">http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2005_Language-Barriers_Executive-Summary.7.2.12.pdf</a>
Published a report and recommendations on Improving Civil Justice in Rural California	Report and Recommendations		CA	<a href="http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2010%20Improving%20Rural%20Report%20Executive%20Summary.pdf">http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2010%20Improving%20Rural%20Report%20Executive%20Summary.pdf</a>
Recommendations for removing language impediments to access	Study and recommendations		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Preparation of recommendations regarding improved access for persons with limited English proficiency	Study and recommendations		MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2010.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2010.pdf</a>

<b>Increase Access to the Courts and Other Means to Resolve Problems</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Advocated regarding application of electronic filing rules to protect low income persons, seniors, non-English speakers, etc.	Direct advocacy		MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf</a>
Drafted two reports on “Ensuring Equal Access for People with Disabilities,” one for Courts and the other for Administrative Proceedings.  ( <a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Access%20Guide%20for%20WA%20Administrative%20Proceedings%202011.ashx">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Access%20Guide%20for%20WA%20Administrative%20Proceedings%202011.ashx</a> )  <a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/A%20Guide%20for%20Washington%20Courts%20updated%202011.ashx">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/A%20Guide%20for%20Washington%20Courts%20updated%202011.ashx</a> )	Study and recommendations		WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>
Creation of an “accessibility webpage” to encourage websites for the public to meet online accessibility guidelines ( <a href="http://mdcourts.gov/mdatic/accessibility.html">http://mdcourts.gov/mdatic/accessibility.html</a> )	Media		MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf</a>
Recommendations for overcoming practical barriers by providing ancillary services, such as childcare in courts	Study and recommendations		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Pertinent printed material from the online People Law Library for distribution to incarcerated persons	Media		MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2011.pdf</a>

<b>Increase Access to the Courts and Other Means to Resolve Problems</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Advocacy for automatic filing fee waiver for legal aid clients	Direct advocacy		MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>
<i>Civil-Gideon</i>				
Obtained funds for Sargent Shriver right to counsel projects (civil Gideon)	Advocacy for funding		CA	<a href="http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2011%20Access%20Commission%20Annual%20Report.pdf">http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2011%20Access%20Commission%20Annual%20Report.pdf</a>
Support right to counsel in adversarial proceedings where basic human needs are at stake	Proposed legislation		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Study adoption of a civil right to counsel in adversarial proceedings in which basic human needs are at stake	Study		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>
Bill to create a legislative task force on civil right to counsel	Direct advocacy		MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a> <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>
<i>Limited Task ("Unbundled") Representation</i>				
Support changes in court rules to permit "unbundled" legal services	Proposed rules		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>

Increase Access to the Courts and Other Means to Resolve Problems				
Description of strategy	Type	Comments	State	Website or location
Court rules adopted in Tennessee addressing self-represented litigants' needs (unsworn declarations in lieu of affidavits, process to approve forms); easing limited scope representation of otherwise self-represented litigants	Proposed rules		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
<i>Technology</i>				
Supreme Court of Washington State ordered adoption of the Access to Justice Technology Principles as "...a guide to the use of technology in the Washington State court system and all other persons, agencies and bodies under the authority of [the] Court."  <a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Washington%20State%20Access%20to%20Justice%20Technology%20Principles%20-%20Supreme%20Court%20Order%202004.ashx">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Washington%20State%20Access%20to%20Justice%20Technology%20Principles%20-%20Supreme%20Court%20Order%202004.ashx</a>	Standards Proposed Rule	Adopted by the Washington State Supreme Court	WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>
Modified and adopted Washington State's Technology Principles (Developed a plan for use of court technology for video remote interpreting, use of existing courtroom technology for video proceedings, pro bono outreach to rural areas and increased access to legal information and services)	Standards Study and recommendations		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
Recruited technology leaders from Texas' largest law firms to conduct research on legal aid's Technology needs and recommended ways to meet those needs	Study and recommendations Collaboration to undertake an initiative		TX	<a href="http://www.texasati.org/accomplishments">http://www.texasati.org/accomplishments</a>



## Increase Access to the Courts and Other Means to Resolve Problems

Description of strategy	Type	Comments	State	Website or location
<i>Alternative Dispute Resolution</i>				
Support change in legislation and court rules that would streamline advocacy and problem solving for self-represented litigants in substantive areas such as family and housing	Direct advocacy		HI	<a href="http://www.hawaiijustice.org/hawaii-access-to-justice-commission/about-the-commission/committees">HTTP://WWW.HAWAIIJUSTICE.ORG/HAWAII ACCESS TO JUSTICE COMMISSION/ABOUT THE COMMISSION/COMMITTEES</a>
Work with ADR Commission to promote pro bono and reduced rate mediation services	Collaboration – initiatives		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>

## Integrated Planning, Coordination, Networking and Communication

Description of strategy	Type	Comments	State	Website or location
<i>State Plan for Delivery of Legal Aid Services</i>				
Developed State Plans for delivery of legal services in Washington in 1995, 1999 and 2006, the latter “enforced” by a State Plan Oversight Committee created by the ATJ Board	Planning for the operation of the delivery system		WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>
Develop a strategic plan for strategic, integrated statewide delivery of legal services.	Planning for the operation of the delivery system		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>

<b>Integrated Planning, Coordination, Networking and Communication</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Special Planning Committee to review the delivery system to make recommendations for changes and improvement	Planning for the operation of the delivery system	The Special Planning Committee has held hearings and meetings with service providers and others around the state	MA	<a href="http://www.massacesstojustice.org/resources/Strats%20O%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20O%20G%20for%202013.June%208.doc</a>
Supreme Court adoption of a state plan by order of the court (2007 – 2013 - 83 page plan)	Planning for the operation of the delivery system		NM	<a href="http://www.nmbar.org/Attorneys/AccessJusticecommission.html">http://www.nmbar.org/Attorneys/AccessJusticecommission.html</a> <a href="http://www.nmbar.org/Attorneys/2013StatePlan.pdf">http://www.nmbar.org/Attorneys/2013StatePlan.pdf</a>
Statewide 10 Step Plan for Improving Access to Justice in New Mexico	Planning for the operation of the delivery system		NM	<a href="http://www.nmbar.org/Attorneys/TJ/2006TheNewMexico10StepPlanforImprovingAccessToJustice.pdf">http://www.nmbar.org/Attorneys/TJ/2006TheNewMexico10StepPlanforImprovingAccessToJustice.pdf</a>
<b>Adoption of Standards for the Delivery System or Legal Aid Practice</b>				
Adopted “Hallmarks of an Effective Statewide and Civil Legal Services System”(Revised 2004), Performance Standards for Legal Aid in the State of Washington (2009), Model Standards for Legal Advice Hot-lines Operating in Washington State (1999)	Standards		WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>
Endorsed and recommended the adoption of proposed “Statement of Values for Main’s Civil Legal Justice System”	Standards		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>

## Integrated Planning, Coordination, Networking and Communication

Description of strategy	Type	Comments	State	Website or location
<i>Statewide Conferences for Networking and Planning</i>				
Access to Justice Commission – State Bar Planning Forum	Forum		CA	<a href="http://board.calbar.ca.gov/docs/agendaitem1000009373.pdf">http://board.calbar.ca.gov/docs/agendaitem1000009373.pdf</a>
North Carolina ATJ Commission hosted a pro bono summit 2009	Forum		NC	<a href="http://www.ncequalaccesstojustice.com/?page_id=26">http://www.ncequalaccesstojustice.com/?page_id=26</a>
Tennessee ATJ Commission Hosted a pro bono summit 2011	Forum		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
Sponsor Annual Access to Justice Conference	Forum		WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Communications</a>

## Communication to Raise Awareness of and Commitment to Access to Justice

Description of strategy	Type	Comments	State	Website or location
<i>Studies and Reports on the Economic Impact of Legal Aid Services</i>				
Report on “Economic Impact of Civil Legal Services in Maryland” <a href="http://www.mdcourts.gov/mdatjc/pdfs/economicimpactofcivillegalservicesinmd201301.pdf">http://www.mdcourts.gov/mdatjc/pdfs/economicimpactofcivillegalservicesinmd201301.pdf</a>	Study and report	“Justice system partners”	MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a>

<b>Communication to Raise Awareness of and Commitment to Access to Justice</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Conducted a study of "The Economic Impact of Civil Legal Services in New Hampshire: Achieving Justice in Boosting the Economy"	Study		NH	<a href="http://www.courts.state.nh.us/access/2013_report/Economic_Impact_Report.pdf">http://www.courts.state.nh.us/access/2013_report/Economic_Impact_Report.pdf</a>
2012 Report of the Task Force to Expand Access to Civil Legal Services in New York (62 page report that addresses the cost to the judicial system of unrepresented litigants, and the economic benefits to the state of representation. "A return of six dollars for every one dollar funding."	Report and recommendations	Excellent report supported by research by a national economic research firm	NY	<a href="http://www.nycourts.gov/ip/access-civil-legal-services/PDF/CLS-TaskForceREPORT_Nov-2012.pdf">http://www.nycourts.gov/ip/access-civil-legal-services/PDF/CLS-TaskForceREPORT_Nov-2012.pdf</a>
<i>Public Hearings/Town Halls regarding Access to Justice Issues</i>				
Town Hall Meetings (Four) in each Congressional District on access to justice issues. Meetings attended by congressperson from that district	Forum		AR	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a>
Commission held 10 "Listening Events" across the state over the course of a year	Forum		MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2010.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2010.pdf</a>
4 public hearings co-sponsored by the ATJ Commission, Chamber of Commerce and State Bar of California - Representatives from all facets of California's diverse population - low income individuals, seniors, veterans, representatives from businesses, social service agencies, private foundations and health care providers - presented testimony at the hearings	Forum		CA	<a href="http://archive.constantcontact.com/fs053/1102650310904/archive/1110061570342.html">http://archive.constantcontact.com/fs053/1102650310904/archive/1110061570342.html</a>  <a href="http://board.calbar.ca.gov/docs/agendaitem1000009373.pdf">http://board.calbar.ca.gov/docs/agendaitem1000009373.pdf</a>
<i>Annual Summits and Conferences to Publicize Access to Justice Issues and the Importance of Legal Aid</i>				
Statewide conference: "Promise of Justice Conference" (2009 and 2012)	Forum		AR	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a>

<b>Communication to Raise Awareness of and Commitment to Access to Justice</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Annual Summit to present access to justice issues	Forum		HI	<a href="http://www.hawaiijustice.org/atjdownloads/appendix-A-2010-agenda-for-conference-as-of-6-21-10.pdf">http://www.hawaiijustice.org/atjdownloads/appendix-A-2010-agenda-for-conference-as-of-6-21-10.pdf</a>
Annual or biannual "Access to Justice Symposium" focused on justice issues (held 2009, 2012 and 2014)	Forum		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>
<i>Publications and Media regarding Access to Justice Issues</i>				
Produced a DVD: "Forging the Road the Civil Justice"	Media production		AR	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a>
Report on "Improving Civil Justice in Rural California"	Study and report		CA	<a href="http://board.calbar.ca.gov/docs/agendaitem/1000009373.pdf">http://board.calbar.ca.gov/docs/agendaitem/1000009373.pdf</a>
Online videos to explain the law to the public and to lawyers (on the Justice for All Website "A Tennessee Supreme Court Initiative)	Media		TN	<a href="http://www.justiceforalltn.com/vdeos">http://www.justiceforalltn.com/vdeos</a>
Private and legal services lawyers as well as judges recruited to write articles on access to justice issues for the bar Journal	Media production		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Produced and distributed public education posters in a campaign entitled "My Laws, My Courts, My Maryland" on various themes including how to obtain legal help, the positive role of courts, support for legal aid, etc.	Media		MD	<a href="http://www.mdcourts.gov/mdatic/pdfs/annualreport2010.pdf">http://www.mdcourts.gov/mdatic/pdfs/annualreport2010.pdf</a>
Speakers Bureau – speakers available on request for various law related topics			TX NV	<a href="http://www.texasatj.org/SpeakersBureau">http://www.texasatj.org/SpeakersBureau</a>  <a href="http://www.nvbar.org/atj">http://www.nvbar.org/atj</a>

Communication to Raise Awareness of and Commitment to Access to Justice				
Description of strategy	Type	Comments	State	Website or location
<i>Other Strategies to Raise Awareness</i>				
Advocate for including “access to justice” as a bar exam topic tied to monitoring law school curricula to increase offerings on access to justice topics			MA	<a href="http://www.massacesstojustice.org/resources/Strats%20%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20%20G%20for%202013.June%208.doc</a>
Supreme Court sponsored access to justice website ( <a href="http://www.justiceforalltn.com/">http://www.justiceforalltn.com/</a> )	Media		TN	<a href="http://www.justiceforalltn.com/">http://www.justiceforalltn.com/</a>
Outreach to the faith-based community for attorneys and other professionals			TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>

Securing and Maintaining Adequate Funding/Resources				
Description of strategy	Type	Comments	State	Website or location
<i>Seeking State General or Other Legislative Funds</i>				
Direct participation with legislators to approve establishment of the Public Legal Aid Fund	Direct Advocacy	\$20 filing fee increase (2005 – raised \$342,000 annually; 2009 additional filing fee \$513,000 annually	AR	<a href="http://www.arkansasjustice.org/accomplishments">http://www.arkansasjustice.org/accomplishments</a>
Direct lobbying of legislature	Direct Advocacy		HI MD	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>

<b>Securing and Maintaining Adequate Funding/Resources</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Advocacy for a state appropriation	Direct Advocacy		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>
Support legislative creation of a Loan Repayment Assistance Plan (LRAP)	Direct Advocacy		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
<b>Statewide Fundraising Campaign</b>				
Statewide fundraising campaign	Direct Fundrais-ing		AR MA	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a> <a href="http://www.massaccessjustice.org/">http://www.massaccessjustice.org/</a>
Campaign for Justice to raise \$10 million	Direct fundrais-ing		CA	<a href="http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2011%20Access%20Commission%20Annual%20Report.pdf">http://www.calbar.ca.gov/Portals/0/documents/accessJustice/2011%20Access%20Commission%20Annual%20Report.pdf</a>
Support private fundraising campaign for legal services	Direct fundrais-ing		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Created a "Champions of Justice" Campaign, recognizing members of the bar giving particularly large contributions	Direct fundrais-ing		TX	<a href="http://www.texasatj.org/node/413">http://www.texasatj.org/node/413</a>
<b>Increases in IOLTA Funding</b>				
Advocacy to make IOLTA comprehensive and to ensure rate compa-rability	Direct advocacy		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>

Securing and Maintaining Adequate Funding/Resources				
Description of strategy	Type	Comments	State	Website or location
New Mexico Supreme Court ordered mandatory IOLTA and interest rate comparability, based on recommendation of ATJ Commission	Proposed rule		NM	<a href="http://www.nmbar.org/Attorneys/ATJ/2007SupCtOrder.pdf">http://www.nmbar.org/Attorneys/ATJ/2007SupCtOrder.pdf</a>
<i>Cy Pres</i>				
Committee to monitor potential class-action residuals (Cy Pres); Proposed amendment to Rule 23(e) that 50% of class-action residuals go to IOLTA (following Pennsylvania and Washington)	Monitor and review		MA	<a href="http://www.massaccessjustice.org/resources/Strats%20G%20for%202013.June%208.doc">http://www.massaccessjustice.org/resources/Strats%20G%20for%202013.June%208.doc</a>
Adoption by the New Mexico Supreme Court of a rule facilitating cy pres payments	Direct advocacy		NM	<a href="http://www.nmbar.org/Attorneys/2013StatePlan.pdf">http://www.nmbar.org/Attorneys/2013StatePlan.pdf</a>
Creation of a cy pres toolkit for MD lawyers	Media		MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a>
North Carolina published a Cy pres and court awards manual	Media		NC	<a href="http://www.ncequalaccessjustice.com/?page_id=26">http://www.ncequalaccessjustice.com/?page_id=26</a>
<i>Studies and Reports on the Economic Impact of Legal Aid Services</i>				
Report on "Economic Impact of Civil Legal Services in Maryland" <a href="http://www.mdcourts.gov/mdatjc/pdfs/economicimpactofcivillegalservicesinmd201301.pdf">http://www.mdcourts.gov/mdatjc/pdfs/economicimpactofcivillegalservicesinmd201301.pdf</a>	Study and report	"Justice system partners"	MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a>
Conducted a study of "The Economic Impact of Civil Legal Services in New Hampshire: Achieving Justice in Boosting the Economy"	Study		NH	<a href="http://www.courts.state.nh.us/access/2013_report/Economic_Impact_Report.pdf">http://www.courts.state.nh.us/access/2013_report/Economic_Impact_Report.pdf</a>
2012 Report of the Task Force to Expand Access to Civil Legal Services in New York (62 page report that addresses the cost to the judicial system of unrepresented litigants, and the economic benefits to the state of representation. "A return of six dollars for every one dollar funding.")	Report and recommendations	Excellent report supported by research by a national economic research firm	NY	<a href="http://www.nycourts.gov/ip/access-civil-legal-services/PDF/CLS-TaskForceREPORT_Nov-2012.pdf">http://www.nycourts.gov/ip/access-civil-legal-services/PDF/CLS-TaskForceREPORT_Nov-2012.pdf</a>



Securing and Maintaining Adequate Funding/Resources				
Description of strategy	Type	Comments	State	Website or location
<i>Statewide Collaborative Fundraising and Resource Development Policies</i>				
Oversight and active partnerships to coordinate all fundraising and seek funding from the state legislature	Collaboration		WA	<a href="http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Funding">http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/Access-to-Justice-Board-Key-Documents#Funding</a>
Collaboration and coordination regarding the efforts to raise funds from private sources	Networking		ME	<a href="http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf">http://mbf.org/sites/default/files/JAGReportExecutiveSummary12-17-07.pdf</a>
<i>Other Strategies to Increase Resources</i>				
Bill passed creating a <i>Pro Hac Vice</i> Fee allocated to legal services	Direct advocacy		MD MA NM	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a> <a href="http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc</a>
Published White Paper on “Fee-Shifting to Promote Public Interest in Maryland”	Study and report		MD	<a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2012.pdf</a>
<i>Adoption of a Limited Practice Rule for Legal Aid And Pro Bono Lawyers licensed in other jurisdictions</i>				
Limited practice rule for pro bono and staff attorneys of legal aid organizations	Proposed Rule		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Limited practice rule approved for pro bono lawyers	Proposed Rule		AR MD	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a> <a href="http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf">http://www.mdcourts.gov/mdatjc/pdfs/annualreport2011.pdf</a>

Securing and Maintaining Adequate Funding/Resources				
Description of strategy	Type	Comments	State	Website or location
<i>Expansion of Pro Bono Resources</i>				
North Carolina ATJ Commission hosted a pro bono summit 2009	Forum		NC	<a href="http://www.ncequalaccesstojustice.com/?page_id=26">http://www.ncequalaccesstojustice.com/?page_id=26</a>
Tennessee ATJ Commission Hosted a pro bono summit 2011	Forum		TN	<a href="http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf">http://www.tncourts.gov/sites/default/files/docs/final_atjc_2012_strategic_plan.pdf</a>
NM Supreme Court assumed oversight of the Pro Bono Plan developed by the New Mexico Commission on Access to Justice – 2006	Study and recommendations		NM	<a href="http://www.nmbar.org/Attorneys/ATJ/2006SupCtOrder.pdf">http://www.nmbar.org/Attorneys/ATJ/2006SupCtOrder.pdf</a>
Adoption by the New Mexico Supreme Court of a Limited Practice Rule for legal aid lawyers licensed in other states	Direct advocacy		NM	<a href="http://www.nmbar.org/Attorneys/2013StatePlan.pdf">http://www.nmbar.org/Attorneys/2013StatePlan.pdf</a>
Work with law schools to increase engagement of and interest in poverty Law and pro bono among law students	Education		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>
Tennessee – Published a 29 page “The 2012 Tennessee Pro Bono Report”	Study		TN	<a href="https://www.tncourts.gov/sites/default/files/docs/final_2012_pro_bono_report_with_exhibits.pdf">https://www.tncourts.gov/sites/default/files/docs/final_2012_pro_bono_report_with_exhibits.pdf</a>
Support of revision of rule 6.1 of the AR RPC	Supporting rule		AR	<a href="http://www.arkansasjustice.org/ accomplishments">http://www.arkansasjustice.org/ accomplishments</a>
Campaign to recruit pro bono lawyers from relatively untapped pools: 1) government lawyers, 2) stay-at-home parents, 3) in-house counsel.	Direct action		MA	<a href="http://www.massacesstojustice.org/resources/Strats%20Q%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20Q%20G%20for%202013.June%208.doc</a>
Project to study best practices, recommendations to increase pro bono engagement and compile list of pro bono opportunities	Study and recommendations		HI	<a href="http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf">http://www.hawaiijustice.org/wp-content/uploads/2011/05/annual-report-for-2011.pdf</a>

<b>Securing and Maintaining Adequate Funding/Resources</b>				
<b>Description of strategy</b>	<b>Type</b>	<b>Comments</b>	<b>State</b>	<b>Website or location</b>
Create a statewide pro bono website for referrals	Collabo- rate/initiatives	Legal services programs, using LSC TIG Grant	MA	<a href="http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc">http://www.massacesstojustice.org/resources/Strats%20G%20for%202013.June%208.doc</a>